

## **REPORT OF THE BOARD FOR 2023**

#### LUC VANDEVELDE, INTERIM CEO

30 MAY 2024

## PERFORMANCE HIGHLIGHTS FULL-YEAR 2023



Improving financial performance with strong sequential improvement in H2



**Business is well-invested** 



Expanded our presence in key markets through Maratá acquisition and Caribou CPG license



Continued focus and progress on Sustainability priorities



Board of Directors proposes a dividend of EUR 0.70 per share



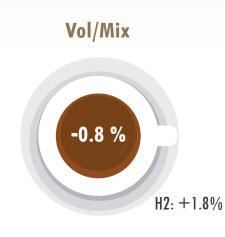
## FINANCIAL RESULTS FULL-YEAR 2023

ORGANIC SALES GROWTH		PROFITABILITY		CASH & DEBT
Organic sales growth +3.9%		Adjusted EBIT EUR 1,128 m		Free Cash Flow EUR 522 m
In-home +3.3%	Away-from-home +6.4%	Organic growth +1.1%	Reported growth	Net debt 3.9 bn
Developed Markets +3.7%	Emerging Markets +4.6%	Underlying earnings per share EUR 1.51		Net leverage 2.73x



## STRONG OPERATIONAL DISCIPLINE TO SUPPORT PREMIUM GROWTH

FY 2023 — Organic %



- H2 better than H1
- Market share outperformance in Single Serve & Instants\*
- Acceleration in E-commerce
- >98.5% customer service level



- Pricing for high-single-digit COGS inflation
- Lowering promotional intensity index



- SKU & portfolio rationalisation
- Productivities & footprint optimisation
- No compromise on product quality
- Additional ESG investments

#### **GHG Emissions**\*\*



- 84% responsibly sourced coffee (vs 21% in 2020)
- FY 23 GHG reduction:
  - Scope 1 & 2: -6%
  - Scope 3: -10%
- Industry-first innovation, home-recyclable paper packs for instant coffee (98% less CO2 vs glass jar)

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## **CONTINUING TO DELIVER AGAINST OUR STRATEGIC PRIORITIES**



#### More Global

in a more fragmented world



More Digital in an increasingly channel-blurring environment



#### More sustainable

in an imperative transition towards de-carbonisation

- Emerging markets organic sales growth +5 %
- Gaining share in ~2/3rd of the emerging markets\*
- China organic sales growth +19%
- Positive reception of L'OR Barista launch in the US
- Europe <50% of total volume

- E-commerce growth doubledigit, representing 9% of company In-Home revenue
- Digital marketing ~40% of working media
- Omni-channel organisation in Europe
- Multiple automation and Al pilots in supply chain, marketing and back-office

- Embedded Carbon Accounting
- Sustainability-led innovations
- GHG emission reductions since 2020 of -21% Scope 1&2 and -9% Scope 3
- Leading progress on deforestation and EUDR readiness, leveraging AI and inclusive ecosystem



## **BEING RECOGNISED AS A SUSTAINABILITY LEADER**



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## GLOBALISING FURTHER IN 2024, WITH TWO INORGANIC TRANSACTIONS

	Coribou COFFEE	MARATA
Geography	Largest global coffee market in value	S Largest global coffee market in cups
Asset position	Largest regional player in the Midwest	Strong #2 in North / North-East
Rationale	Expanding portfolio of pure-premium-play in US	Scale & synergy play / MT-LT premiumisation
Transaction	Global CPG licence & roastery	Acquisition (Coffee & Tea)
Last 2-yr avg annual revenue	~ USD 70 m	~ BRL 1.3 bn

7

#### **OUTLOOK 2024**

Organic sales growth	At the lower end of our medium-term range of 3-5%		
Organic Adjusted EBIT growth	Mid-single-digit excluding Russia Total company: low single-digit in H1 and mid-single-digit in H2		
Net leverage	<b>Around 3x including Maratá and Caribou transactions</b> Supported by Free Cash Flow above the level of FY 23		
Dividend	Stable		

8

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## A COFFEE & TEA FOR EVERY CUP

